

## WARRANTY STATEMENT



All Klargester products are manufactured under strict quality control conditions approved under BSEN ISO 9002 Quality Management Systems. Many product groups have been subjected to third party assessment and have achieved product certification under British Board of Agrément Certificate No. 86/1700.

Klargester offer a full twelve month warranty from date of delivery, whereby all mechanical and electrical components are covered against malfunction within their operational design criteria. The structural integrity of every product is subjected to a stringent Quality Control inspection to ensure it meets the determined design parameters.

Should any product prove defective on delivery, notify the driver immediately and write to the Company at Klargester's Head Office. Any complaint will be investigated as an essential element of our policy to maintain the highest quality and to provide full satisfaction.

Where the product or component is proved to be faulty Klargester undertake to rectify, replace or refund the purchase price whichever is determined appropriate by the company, on condition that:-

- The product has not been subjected to misuse or abuse.
- The product has been installed and maintained according to the manufacturer's instructions.
- Klargester shall be entitled to examine any product which is the subject of a claim by a customer, and to remove any such products or any part thereof for testing.
- No tests by a customer will be recognised by Klargester unless carried out strictly in accordance with a method agreed by Klargester as being suitable for the purpose.

You attention is drawn to Klargester's Standard Conditions of Sale, a copy of which is available on request.

Any statutory rights you may have under law are not affected by this statement.



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